



CATBASE TECHNICAL SUPPORT AND TRAINING

TECHNICAL SUPPORT

We offer a range of free and paid tech support options.

Support Tickets

[Click here](#) to create a new support ticket or view the status of an existing ticket. Support Tickets are free for all CatBase users and prospective users.

Knowledgebase

Search for answers to your CatBase questions in our extensive [online knowledgebase](#), and raise a support ticket if you can't find the answer you need.

Technical Support Contracts

Our annual [Support Contracts](#) include all CatBase program updates and upgrades, priority support, discounted [Personal Training](#), custom [scripting](#), custom [module development](#), and help with any aspect of your publishing project.

TRAINING



CatBase Academy

We've created a series of Tutorials - many of them with video - to show you how CatBase works and how to use specific features of the software, and some that demonstrate how to use some useful features of other software such as Adobe InDesign. All tutorials and videos are free for all CatBase users and prospective users.

Knowledgebase

Search for answers to your CatBase questions in our extensive [online knowledgebase](#), and raise a support ticket if you can't find the answer you need.

Personal Training

Get live, customised, one-on-one training! [Find out more about Personal Training.](#)

